



Naperville Birthday Parties FAQ

Thank you for choosing Ultimate Ninjas Naperville to celebrate your birthday party! Below are a few FAQ's about your upcoming big day...

- **Is the Guest of Honor included in the headcount?**
 - No. The birthday celebrant is not included towards the total count, nor are children under 4 and adults 18 and over. Parental supervision is required for guests under the age of 4.
- **Can adults participate too?**
 - Yes! Anyone entering the course will need an Ultimate Ninjas [waiver](#) on file. If you have signed one for your child, you have signed one for yourself by default. For example: if Mom completed a waiver for the kids, Dad will still need to complete a separate waiver and select the 'just me' option should he choose to enter the course.
- **When do I need to inform Ultimate Ninjas of my headcount?**
 - If you are below 40 participants, there is no need! Additional attendees above the standard party package can be added up to the start-time as there is no need to be exact with this count prior to the party. We will simply take a headcount as we check-in your group and will adjust accordingly prior to the end of the party. If you are planning on having more than 40 participants, please reach out to us at naperville@ultimateninjas.com
- **Can I bring my own food?**
 - Entrée for participants is required to be ordered through Ultimate Ninjas. Pizza should be ordered no less than 48 hours in advance. We do make exceptions for outside catering due to allergies or extenuating circumstances, but you will have to make arrangements for delivery. As a rule of thumb, a large pizza ordered through Ultimate Ninjas feeds roughly 4-6 children depending on age at 2 slices per. Our vendor is Jets Pizza.
 - We do allow any outside food that isn't considered a main entrée. Fruit and veggie trays, other snacks, and desserts are among popular foods brought in. We have cake knives and lighters, but please bring candles.
 - Honest Kids juice boxes are free of charge with an order of 3 or more pizzas. We also have water coolers in the party rooms should you need additional hydration free of charge. Plates, napkins, utensils, and cups are also provided free of charge.
- **Can I bring decorations?**
 - Yes! You are more than welcome to bring your own decorations. Our party rooms are blue and green and we will have balloons in the rooms as well. Each party room has a total of 5 picnic tables and seats 40 kids maximum.
- **What is the cancellation/reschedule policy?**
 - Your \$100 deposit can be transferred to another date provided its more than 30 days out. Any change or cancellation within 30 days would result in loss of deposit. Please call to discuss any extenuating circumstances that would cause a problem with your party date within 30 days.
- **Do you have a parking lot?**
 - Yes! Take your first left after turning onto Corporate Lane.